

COUNTIES SERVED

**Adams
Canyon
Gem
Owyhee
Payette
Washington**

REGION 3 BEHAVIORAL HEALTH FIELD OFFICES:

**3402 Franklin Road
Caldwell, ID 83605
208-459-0092**

**515 N. 16th Street
Payette, ID 83661
208-642-6416**

COMMUNITY CRISIS RESOURCES

ADULTS, AGES 18 & OVER

Western Idaho Community Crisis Center

524 Cleveland Blvd, Suite 160
Caldwell, ID 83605
208-402-1044

National Suicide Prevention Lifeline

1-800-273-TALK (8255)

Veterans Crisis Line

1-800-273-8255 Press 1

Hope's Door – Domestic Abuse

1508 Hope Lane
Caldwell, ID 83605
208-459-6330

Canyon Recovery Community Center, CRCC

524 Cleveland Blvd, Suite 230
Caldwell, ID 83605
208-800-0444
info@canyonrecoveryc.org

Canyon Recovery Community Center/Serenity Wellness

7 West Colorado
Homedale, ID 83628
208-402-1009

Gem County Recovery Community Center, GCRCC

115 S McKinley Ave,
Emmett, ID 83617
208-398-5151

CHILDREN/YOUTH

The Trevor Project - LGBTQ

1-866-488-7386

Hays House

Idaho Youth Ranch 24-hour shelter for runaway and homeless youth. Crisis respite beds also available.
208-322-2308



IDAHO DEPARTMENT OF
HEALTH & WELFARE
DIVISION OF BEHAVIORAL HEALTH

REGION 3

COMMUNITY RESPONSE TEAM



208-459-0092

208-642-6416

Monday – Friday, 8am – 5pm

VISION:

To create a statewide crisis system that maximizes the use of community-based treatment, reduces the need for more restrictive levels of care (such as hospitalization), and reduces the dependency on law enforcement involvement in behavioral health crises.

We provide adults, children, and families with crisis intervention services either:

By Phone



Through Telehealth



In Person (in the office, at home, or neutral location)



IT'S OKAY TO ASK FOR HELP

"I'm good. I'll figure it out on my own." Sound familiar? Too many times in life during our "pursuit of happiness" we hit rough patches and experience unforeseen challenges that turn our world upside down. We lose a sense of safety and connection in our lives. That hurt, uncertainty, and heaviness that accompanies these times is real. Common struggles in life situations include:

- Relationship loss(es)
- Job loss or financial stressors
- Changes in housing or schools
- Health problems
- Raising kids & parenting supports
- Addiction
- Aging loved ones

You may see those you care about struggling or acting differently. They may not want help or recognize they need help. We're here to listen and support you and your loved one. You're not alone.

24/7 CRISIS LINE - 208-459-0092
MOBILE RESPONSE, M-F, 8-5

CRISIS INTERVENTION SERVICES

Crisis Intervention services focus on least restrictive, safe, and effective short-term solutions to help individuals return to their highest level of functioning. Services are collaborative and voluntary. We aim to provide individuals with support, relief, hope, and connection to needed resources. Services may include:

- Crisis screening, consultation, & intervention
- De-escalation
- Crisis and safety planning
- Mobile response
- Hospital, school, probation, facility, or jail consults
- Hospital discharge follow up
- Crisis medication management & nursing services
- Benefit and resource navigation

COST OF SERVICES

DHW Region 3 Crisis Intervention Services are provided at no cost to you, your loved one, or your family.